

The LifeLine

St. Paul's Hospital Staff Newsletter



ST. PAUL'S HOSPITAL

A Community of Health, Hope and Compassion for All



...An Emmanuel Health Organization

Who are you leaning on?

It's a little bit embarrassing how much I like the song, "Lean on Me." When it comes on the radio, I have to resist the urge to sing along loudly and reach out to physically lean on the people around me. I remember a particularly rough evening grieving a teenaged friend's mom, and the song grounds me in the love of the people who have carried me for many years.

When something hard happens, it usually isn't as easy to actually lean on people in real life as it is when we are singing around a campfire, in the car, or at a concert. We have some interesting responses to difficulty: minimizing our pain, pretending it isn't hurting, telling no one, toughing through it, doing it on our own as much as possible. Some of these coping strategies seem to work—at least for awhile.

In healthcare, one of the challenges we face is that hard things happen at work: people come here because they are sick and in pain, sometimes they injure themselves or us, families are working through tough stuff, patients refuse our care, or people die. Day after day, week after week, the best practices of Trauma-Informed Care tell us that if we don't deal with hard stuff, it eventually deals with us.

One of the places for processing is Schwartz Rounds at St. Paul's: conversations for staff that help us to get connected with some of the

emotions, challenges, and deep joys of working in health care. In October, during Mission Week, our first-ever Rounds had us reflect on why we choose to work at St. Paul's, even in the midst of some of the hard parts. Our second rounds in January had us talking about how our personal experiences with healthcare colours our work. Many of the evaluations reflected that we need to be reminded more often to share our stories and to lean on each other.

Schwartz Rounds remind us, every single time, that we are not alone. April 23, our theme is "To err is human...unless you work in healthcare?" We will be talking about how our mistakes impact our care and the ways that we get through those experiences. We are looking for panelists to share for 3-5 minutes, so please connect with me if you have a story to share. And, we hope that many of you will be able to join us—for the connection and for (free) lunch.

In the meantime, find "Lean on Me" and give it a listen for old times' sake. Who are the people that you can lean on when you have a rough moment, day, or season at work? If spiritual care, healing arts, or mission staff can be a part of that team, drop in on any of us. We are privileged to hear your stories and hold your hearts anytime.

-- Leah Perrault
Director of Mission

The LifeLine



St. Paul's Hospital

St. Paul's Hospital Mission Office



Vision Mission Values

**Published for and by the employees
of St. Paul's Hospital**

1702—20th Street West
Saskatoon SK S7M 0Z9

www.stpaulshospital.org

...An Emmanuel Health Organization

Please contact the Mission Office at
655-5819 for permission to reproduce articles.
Submissions are subject to editing.

Close to Home Campaign Update



The \$20 million Close to Home campaign is nearly there. We are tremendously grateful for the generous donations from our community, and are pleased to report that \$19.5 million has been raised to date. Please consider making a gift to help us reach our final goal.

The Close to Home campaign supports the construction of Saskatchewan's first free-standing hospice – the Hospice at Glengarda. This campaign also supports renovations to the SPH Palliative Care Unit, and advancements to end-of-life care, including education, training, and endowments in support of the healing arts, spiritual care and bereavement care.

To contribute to this amazing project, simply stop by the Foundation office, or donate online at www.closehome.fund. SHA employees can also make arrangements with the Foundation for payroll deduction which automatically enrolls them in the Circle of Angels monthly giving club.

Connecting with the Community: A Message from our Executive Director

“The greatness of a community is most accurately measured by the compassionate actions of its members.”

— Coretta Scott King —

Over the past two years as Executive Director at St. Paul’s Hospital, I have witnessed the power and meaning of these words; in the halls of St. Paul’s, during meetings and at the bedside; kind words and interactions between staff, patients, families and members of the community, helping one another.

We are a community at St. Paul’s Hospital. As a community, we are part the larger community where we work and live, and the community that we serve. Every day we connect with community, within our hospital and through programs that reach beyond our walls. We are part of a growing community of care and we continuously look to meet community needs in new and innovative ways.

In this past year we turned sod for the Hospice at Glengarda. This will be the province’s first free standing residential hospice, and it will support people in their time of need as they journey toward end of life. We are inspired by the legacy of the Grey Nuns who founded St. Paul’s, under the leadership of St. Marguerite d’Youville, to meet the needs of the most vulnerable in our midst, and we carry that Mission forward with our acute care, our palliative and end-of-life care, and now in our work with community to imagine and build the Hospice at Glengarda, planned to open in the coming fiscal year.

We are grateful for our partnership with Sanctum Care Group, and our ability to support their vision and model of care for HIV and chronic disease in the community, so that people can receive the care and supports they need without unnecessary admissions to hospital. St. Paul’s Hospital is also pleased to be home to a new Rapid Access Addiction Medicine program which began operating this year, as another way to help reduce emergency visits and to connect people with the medical and community supports they need.

Our hospital front entry and grounds area is undergoing redesign work, to enhance safety, comfort and access for patients, families, staff and visitors. Our goal is to provide an exceptional hospital entry experience with hospitality to advance the vision and mission for St. Paul’s Hospital: a community of health, hope and compassion for all. As I return to Emmanuel Care, and welcome Tracy Muggli into the role of Executive Director for St. Paul’s Hospital, I know the community of St. Paul’s will continue to connect, innovate, thrive and grow in the most compassionate and thoughtful ways possible.



Notice of



St. Paul's Hospital Foundation Inc.
Annual General Meeting

You are invited to attend the
Luncheon and Stakeholders Meeting

Thursday, April 23, 2020
12:00 noon

St. Paul's Hospital C-Wing, Room G30
(230 Avenue R South, former SPH Nurses Residence)

Please reply by Thursday, April 9, 2020 to
306-655-5853 or info@sphfoundation.org

SPHFoundation.org

Give Generously

Changing Faces in Administration



Welcome to our new **SPH Executive Director, Tracy Muggli**, who will start April 1. Tracy is a social worker with more than 30 years' experience in the human services sector. Most recently, she has been the Director of Mental Health and Addictions Services (SHA). She is a certified Lean Leader and has received several distinguished service awards. She is an active community volunteer and lives with her son, Ayden. **Fun facts:** Tracy has a passion for music, with a bias for the Rolling Stones, who she has seen live three times in three provinces, and she can ride her bike with no hands (while wearing her helmet).

Angela O'Hara-Towler began providing **Administrative Support Services** in Administration January 22nd providing administrative support services for SPH Administration and Emmanuel Health. She joins us from Child and Family Programs with Social Services where she worked in administrative support for ten years. Angela is a Notary Public and can be called into the hospital for those services. We are looking forward to working with you and are glad to have you on our team!

Fun facts: Angela met and got engaged to her husband within 22 days, and she delivered an 11 pound baby, once upon a time!



As Dr. Mary Heilman goes on maternity leave, Administration and Mission welcome **Gary Goldsand** as the **SPH Bioethicist** for the year. In his 25 year career, Gary has served as a clinical ethicist at the Royal Alexandra Hospital and as the Director of the John Dosssetor Health Ethics Centre in Edmonton. Gary has recently trained and supervised medical residents in a hospital based clinical ethics program and has been instructing residents through the department of medicine at the University of Alberta since 2002. We look forward to good conversations with you, Gary.

Fun fact: Gary is an ice-maker of backyard rinks. Ask him to see the pictures!

Secondment Draws to a Close: Many thanks to **Karen Barber** who stepped into leadership as the Executive Director of St. Paul's Hospital in June of 2018. Karen's dedication to St. Paul's, and her work in leading this facility over year and a half years, has advanced many projects and assisted St. Paul's to address some long-standing issues. We will all miss her competent, calm presence, and leadership in the building. We are pleased to know that we will continue to benefit from her knowledge and skills as she returns to her previous role at Emmanuel Care in early April.



Retirement: Bonnie Hope started her career in health care 28 years ago, travelled through several other sites, and then came back for the last 13 years as an Administrative Assistant to St. Paul's Administration. She built many friendships and saw many changes. She leaves the organization with a wealth of knowledge and high regard from her co-workers, peers and leaders. Bonnie, thank you for your many years of services, commitment, dedication and high-level support services that you provided throughout your career. We wish you all the very best.

Cultural Conversations

Saskatoon & WebEx

Creating Ethical Space- Responding to the TRC

Presenter: Andre Letendre, Cultural Systems Advisor
March 18, 2020 Time 1:00—3:00
St. Paul's Hospital Auditorium & WebEx

Health Equity & Cultural Safety

Presenter: Erin Beckwell, Knowledge Translation Specialist
Date April 01, 2020 Time 9:30—11:00
St. Paul's Hospital Auditorium & WebEx

LGBTQ & Two Spirit—Out Saskatoon

Presenters: Amanda Guthrie & Jack Saddleback
April 16, 2020 Time 9:00—12:00
Westwinds Theatre—3311 Fairlight Dr. & WebEx

Trauma Informed Care

Presenter: Erin Beckwell, Knowledge Translation Specialist
WebEx only: May 12, 1—2:30
In person only: May 21, 2020 Time 1:00—4:00
Location St. Paul's Hospital Auditorium

Cancer Care & FNM

Presenters: Phoebe Fosseneuve, Consultant FNMR & SCA
June 10, 2020 Time 1:00—3:00
Saskatoon City Hospital, Asher Auditorium & WebEx



In Saskatoon / in Person: please register with the Training Registration System under First Nation & Métis Health / Cultural Conversations / DATE / <http://trainingsystem.sktnr.ca/> or with Julie @ 306-655-2600 Julie.Haubrich@saskhealthauthority.ca

WEBEX OPTION: contact wendy.rosebluff@saskhealthauthority.ca
First Nations & Métis Relations, 306-766-6995



**Saskatchewan
Health Authority**



saskhealthauthority.ca

Spotlight on Safety: Partnerships and Community Safety

Since the summer of 2018, a broad spectrum of leaders at St. Paul's have been meeting monthly with a local elder, Saskatoon Police and SHA Protective Services to discuss safety and security in and around the hospital. The Okihtcitawak Patrol Group (OPG) began attending in the fall of 2018, and AIDS Saskatoon joined the conversation in the winter of 2020 as their office moved in just down the street.

The OPG (<https://saskatoonopg.wixsite.com/> website) is a volunteer patrol group in Pleasant Hill. St. Paul's Hospital was able to provide the OPG with a touch down office to store their equipment and to start and finish their patrol shifts. The OPG picks up needles, sharps and other drug paraphernalia. On their shifts, they distribute food as needed, watch for and report any suspicious activity, and report anyone who would prey on the vulnerable in the community.

Since January, AIDS Saskatoon has become a funder for the OPG, assisting in securing dollars to support a full-time position so that the OPG can increase their efforts in daytime patrols, organization and volunteer recruitment.

AIDS Saskatoon moved into their new office space (former Pleasant Hill Bakery) in the fall of 2019, and they have been working hard to settle in as great neighbours. "Historical Issues around our building have largely disappeared. We are working on garbage pick up and working to help people see Pleasant Hill for what it is—which is a community," says Jason Mecredi, Executive Director at AIDS Saskatoon.

Jason joined the safety discussions at St. Paul's as a proactive way of addressing safety in the

neighbourhood: "With our relocation into Pleasant Hill, our partnerships are key to community safety. Clear lines of communication allow us to respond to issues as we see them in real time."

The safety meetings began in the summer of 2018, when a rise in violent crime in the area around the hospital prompted an increase in police presence in the hospital. SHA Protective Services and the Saskatoon City Police work diligently to keep the lines of communication flowing and are responsive to daily reporting, trends and incidents in and around the hospital and neighbourhood.

Inspector Cameron McBride reminds us that reporting safety incidents to police, in addition to security and the safety line, is essential to police being able to plan and respond to changes in the neighbourhood. This spring, he was pleased to share that funding has been approved for a new Community Mobilization Unit of 8 positions dedicated to Riversdale and Pleasant Hill, including St. Paul's Hospital

with both foot and car patrol: "These officers will be working not only to reduce behaviours which have a negative impact in the community, but also to assist community members in finding the supports they need." St. Paul's has offered an office near the front entrance as touch down space for the officers.

Karen Barber, who convened and has been chairing the safety meetings since their inception, is grateful for the collaboration and support of our partners: "We need to continue to view safety in a holistic way. It's more than just physical safety—it's about psychological, cultural, spiritual and emotional safety as well. All aspects of safety affect and impact one another, and can be best addressed in partnership."



Safety discussions at St. Paul's Hospital are focused on working with community partners to address safety in the Pleasant Hill neighbourhood as well as at and around the hospital.

Photo from Community Day 2019

Multifaith at St. Paul's Hospital



Recent Renovations to the Multifaith Stillness Room on 5th Floor

The Multifaith Stillness Room is on the 5th Floor of St. Paul's Hospital, just down the hallway immediately outside of Palliative Care. The room was recently renovated with new windows and paint, and furnished with new chairs and tables.

The space is designed to allow for meditation, prayer, or quiet reflection. Staff, patients or family members can access the space by paging Spiritual Care and meeting them there. If we can assist in making your faith observances at St. Paul's, please connect with Spiritual Care or the Mission Office.

In the upcoming months, watch for opportunities for guided meditation and other events to support spiritual and mental health at St. Paul's Hospital.

Multifaith: Do you know?

Seasonal Feasts

FNMH hosts feasts at the beginning of each season. The next one is March 20. Each feast includes a pipe ceremony, teaching, and a feast. For more information or to inquire about participating, connect with FNMH.

Ash Wednesday, Lent and Easter

Christians celebrate Easter on April 12 this year. Easter celebrates the resurrection of Jesus. In the Catholic tradition, Ash Wednesday (Feb 26, 2020) marks the beginning of Lent (observed by many Christians), a season of sacrifice and penance that honours Jesus' suffering, in order to prepare for Easter.

Passover

The Jewish community will celebrate Passover from the evening of April 8 through the evening of April 16 this year.

Passover is the remembrance of God passing over the Israelites in the last plague that killed the firstborn sons of Egypt.

Ramadan & Eid

Muslims around the world and here in Saskatoon enter into the month of Ramadan at sundown on April 23 until May 23, when they will celebrate Eid, to break the fast.

Ramadan is a month of fasting during daylight hours, daily prayers, almsgiving and repentance to turn back to God.

Keys to the Multifaith Stillness Room are available for hospital units for staff access during Ramadan. Inquire at Mission Office.

Music Therapy Month

March 1st is World Music Therapy Day, kicking off Music Therapy Awareness Month across Canada. Throughout March, professionals and organizations are promoting music therapy and educating others about what it is and how it can help. SPH is fortunate to have two music therapists.

According to The Canadian Association of Music Therapists, music therapy is a discipline in which a certified music therapist (MTA) uses music purposefully within therapeutic relationships to support development, health, and well-being. Music therapists use music safely and ethically to address human needs within cognitive, communicative, emotional, musical, physical, social, and spiritual domains. It looks different in different places. In an acute care setting, we work with patients are their families as well as the staff that cares for them. This occurs at the bedside or in small groups.

The hospital experience is a stressful and ever changing one, filled with unknowns. Issues of grief, boredom, anxiety and pain are everywhere. Music therapists can come alongside people and offer beauty and hope in the midst of difficult situations. Music can provide relaxation where there is anxiety, distraction and relief where there is pain, and comfort where there is grief. As patients and their families face difficult realities, music can help build coping

skills, facilitate self-expression and help people process and integrate their experiences into their lives. Music can also be a tool for doing legacy-work for individuals facing a life-threatening diagnosis.



Because each person is different and each situation unique, music therapists tailor sessions to meet the individual needs of those they work with. They draw on interventions like song writing, improvisation, singing and guided relaxation to

suit the interests, needs, and abilities of each person. They work collaboratively with the care team to support patients' treatment goals.

Another piece of the music therapist's role in the hospital is to care for the staff. Those providing care face incredible amounts of stress and must also process their own experiences. Music therapists can offer music as a way to release that stress and work through some of the difficult thoughts and emotions that come up when caring for people.

Music therapy is a valuable part of patient, caregiver and community care here at SPH. To connect with a music therapist, or make a referral, please contact:

Ruth Eliason (Palliative Care)
306-655-5526

Tinaya Entz (Healing Arts)
306-655-0560

Hospice at Glengarda...

Construction Update

Construction is well underway at the Hospice at Glengarda, located at 301 Hilliard Street East. Now that the stucco is on and the large new windows are installed, it is easy to see how beautiful this place will be! Over the past few months, several unforeseen conditions were encountered during demolition and early construction, which have contributed to schedule delays. While we are still on track to open in late fall 2020, this will be later in the fall than originally expected.

Operational Update

Management structure

The Hospice will be operated by Samaritan Place Corp. and the existing administrative and leadership team at Samaritan Place will be responsible for setup, hiring staff and day-to-day operations. A Clinical Manager was hired in January to join the leadership team and will provide on-site leadership at the hospice. The leadership team is listed below:

Bette Boechler – Executive Director 306-986-1461

Jenn Marin – Director Clinical Services 306-986-1463

Sharon Koop – Director Spiritual Care and Mission 306-986-1460 ext. 1410

Tammy Reihl – Director Life Enhancement 306-986-1462

Kevin Breher – Director Support Services 306-986-1460 ext. 1406

Meredith Wild – Clinical Manager, Hospice at Glengarda 306-655-5756

Staffing

Direct care staff at the Hospice will include Registered Nurses, LPNs, and Care Aides. Holistic Care programming will include healing arts, spiritual care, and bereavement support. Support services staff is expected to include cooks, housekeeping/dietary staff and maintenance staff, and will follow the same model as Samaritan Place, with support services contracted to Sodexo.

Hiring timeline

Postings for all positions are targeted for early Summer 2020, and information on the timelines and process will be shared in advance. Start dates for direct care positions will be just before the Hospice opens, providing time for training and orientation before the first patient day.

Patient and Family Advisory Council

Currently, the St. Paul's Hospital Palliative Care Unit Patient & Family Advisory Council is engaged in hospice planning and patient advisors are also members of the project committees. While details for a Family Council after opening have not been finalized, ideally, there would be one Patient & Family Advisory Council for Palliative Services which will span services in the community, acute care and hospice care.

...Project Update as of February 26, 2020



Artistic rendering of the future Hospice at Glengarda

← February, 2020 - This outside view of the new addition shows the patio doors from the Multifaith Room in the basement and the patio, and the windows in patient rooms on the 2 floors above.



December, 2019 – This photo shows the interior stairwell in the open foyer (between main & 2nd floor).



Artistic rendering of the interior stairwell in the open foyer (between main and 2nd floor).

Please contact Bette Boechler, Executive Director of Samaritan Place at 306.986.1461 or Meredith Wild, Hospice Clinical Manager at 306.655.5756 if you have questions.

30th Anniversary

Celebration

April 20, 2020

2:00 - 4:00 pm

Western Development Museum
Saskatoon



All donor families and
transplant recipients
are welcome



RSVP

SHA.DonationProgram@saskhealthauthority.ca



Giving thanks to those who gave.
Celebrating lives changed and saved.

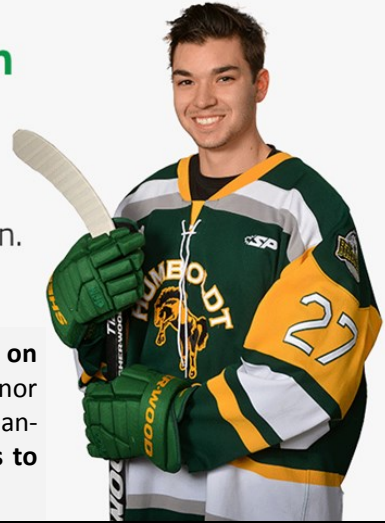
Green Shirt Day: April 7th

Logan shared his organ donation wishes with his family.

That decision saved six lives & inspired a nation.

Share your wishes with your family.

Your hospital unit is invited to recognize **Green Shirt Day** on **April 7th** to support organ and tissue donation. An organ donor registry will soon be launched in Saskatchewan. In the meantime, **encourage staff and patients who want to be donors to talk to their families and let them know their wishes.**



SHA Donation Program Presents: Green Shirt Day Skate

April 7, 2020 3pm-7:30pm

Cost: Free

Who: SHA staff & family

**Where: CANLAN ICE SPORTS JEMINI SASKATOON
2301 Grasswood East Road, Saskatoon**



Wear your favorite green shirt or jersey, and come for a skate in support of organ and tissue donation on Green Shirt Day



Order your Green Shirt Day shirts @ <https://greenshirtday.shop/>

RAAM Clinics

Rapid Access Addiction Medicine

What is RAAM?

Rapid Access Addiction Medicine (RAAM) clinics provide timely, individualized, evidence-based and holistic care for individuals who are living with a substance use disorder.

What are the benefits of RAAM?

RAAM clinics allow clients to move between health care services as part of an integrated care pathway. They are open to everyone who wishes to address their substance use. RAAM clinics help to reduce emergency department visits, shorten wait times and improve outcomes for clients.

What services does RAAM provide?

While open to clients with any substance use disorder, RAAM focuses on connecting clients with medical therapy for opioid and alcohol use disorders, including withdrawal management. Clients can follow-up with the RAAM clinic for as long as necessary, be initiated on medication, and form connections to psycho-social and community supports to help achieve their long-term treatment goals.

Does RAAM replace existing intake services?

RAAM clinics are part of the Saskatchewan Health Authority pathway for the care of clients with substance use disorder, providing rapid access to the initiation of pharmacotherapy for alcohol and opioid use disorders and rapid transition to existing community services. These clinics are not meant to replace existing intake services through Sturdy Stone and other programs for substance use disorder.

Location

St. Paul's Hospital
Main Floor

Hours

10 a.m. - 6 p.m.
Monday - Friday

How to Access

- **Referral**
*Emergency Department
Family Physician*
- **Walk-in**
Beginning April 2020



saskhealthauthority.ca

Healthy People, Healthy Saskatchewan

The Saskatchewan Health Authority works in the spirit of truth and reconciliation, acknowledging Saskatchewan as the traditional territory of First Nations and Métis People.

Highlighting Our Teams: Welcome to the RAAM Clinic

Written by Naomi Moorgen

The Rapid Access Addiction Medicine Clinic (known as the RAAM clinic) is a very new addition to the St. Paul's community. Located a few steps down from the E.R. patient waiting room, the RAAM Clinic boasts an interdisciplinary team with a combined experience of nearly four decades. The team includes a physician, community builder, addictions counselor, a licensed practical nurse and a medical office assistant. Together, they provide amiable, wrap-around service to patients whose lives are impacted by substance use. When a client arrives in the clinic, they are quickly triaged to assess their needs and determine if RAAM is the best immediate resource for them. Following this, the patient will have a general health screening. After this, the client will then be connected with appropriate services—such as an addiction counselor and community builder who can help with housing concerns etc.

The RAAM clinic is the first of its kind in Saskatoon, opening its doors to those living with substance use disorders in our community. The team truly strives to provide personable help when a patient is facing a difficult situation, even walking them across the street themselves to

help the patient get connected directly with a detox clinic or pharmacy. Their goal is to provide all types of services and help so that clients may feel a person as well as a patient.

The RAAM Clinic is excited to open their doors officially on March 30, 2020.



Upcoming Events

March 20—FNMH Feast

(Connect with FNMH for more information)

March 25—11 am—Ethics Rounds

(WebEx into Pylypchuk Hall: Watch for posters)

April 23—Noon—Foundation AGM

(RSVP to jennifer.bow@saskhealthauthority.ca)

April 23—Noon—Schwartz Rounds

(Pylypchuk Hall: Physicians, Staff & Volunteers)

May 27—11 to 2— Community Day

(On Avenue R, out the C-Wing Doors)

June 9—Noon—Schwartz Rounds

(Pylypchuk Hall: Physicians, Staff & Volunteers)

Highlighting our Teams: Health Records

Written by Naomi Moorgen

The St. Paul's Health Records department functions to support complete, accurate, and confidential charting of a patient's care to facilitate consistency and quality in care. They work with all types of medical staff to ensure that they use the same processes in providing patient care. If a medical department needs information on a patient's medical history, Health Records is responsible for ensuring information that is accurate, complete and reliable, and delivered in a timely matter. Usually, this information is delivered within 30 minutes of request.

To ensure that all these responsibilities are met, the department is made of three areas: clerical; coding and release of information; and medical transcription. It is staffed 24/7. Health Records staff consist of Medical Office Administrators and Health Information Management Professionals.

When I asked staff what makes their department unique, the answer was unanimous: fellow staff members and the St. Paul's spirit. Indeed, there was a cohesive team spirit among colleagues, and friendly relationships that extend to different departments - including a Survivor bets pool, and a fantasy football draft with their neighboring maintenance department. They even celebrate a monthly treats day. Staff members say that their colleagues come to work engaged and passionate about the work that they do.

Health Information Management week is March 22-28 this year, and the theme is "Connecting People, Systems, and Ideas." Thanks to our Health Records team for all the ways you connect us all year round!



Some of the Health Records team members in March of 2020.

Become One of Our Angels

Sheri McCrystal
Circle of Angels Monthly Donor

"I give monthly because St. Paul's is like a little family, and I loved working there. Even though I don't work there anymore, I still have a donation automatically taken off my cheques. I have more, so I give to those who have less."

We believe angels are watching over us and guiding us in our work every day, and the Circle of Angels Monthly Giving Program is another way you can impact the lives of St. Paul's Hospital patients and families.

You can join today! Contact:
St. Paul's Hospital Foundation: 306-655-5821
info@sphfoundation.org
or sign up online at sphfoundation.org.



All staff, students and volunteers are invited for

Schwartz Rounds



April 23, 2020
12:00— 1:00 pm
Pylpchuk Hall

Lunch provided!

Staff with only 30 minutes
could benefit from
coming from 12—12:30.

Schwartz Rounds are focused on the humans at the heart of healthcare, designed for caregivers to reflect on the personal impact of offering compassionate care.

More information at the Mission Office or at theschwartzcentre.org



the schwartz center
FOR COMPASSIONATE HEALTHCARE

Personnel Association Membership Drive



Welcome to the **51 newest members** of the SPH Personnel Association who signed up during the February Membership Drive!

And thanks to the existing members who invited them!



100 new members
6—\$25 Cafeteria Gift

50 new members
4—\$25 Cafeteria Gift

1 new member
2—\$25 Cafeteria Gift

In February, the St. Paul's Hospital Personnel Association (SPHPA) held a membership drive, offering prizes for new members and for the current members who referred them. **Congratulations to Aries Centeno, Jaime Hagel, Ryan Lei, and Jaime Robin-Partyka, who won cafeteria gift cards!** Welcome to the new members who joined, and thank you to the existing members who invited and shared about why they belong. We are so glad to have you all.

As we carried out the membership drive, we learned that lots of people simply didn't know about the SPHPA, or had never been asked or invited to join. So, if that's you, please consider this your official invitation.

The Personnel Association exists make St. Paul's Hospital an even better place to work. Our events promote and strengthen interdepartmental relationships that increase our ability to collaborate across the hospital, and to make our workplace more respectful, compassionate and fun! Every year, the SPHPA puts on events like cinnamon bun day, member treat day,



SPHPA Members serve pancakes at the Pancake Breakfast (2019).

Raffles, and the Children's Christmas Party, just to name a few. The Personnel Association contributes funds to community and St. Paul's causes, and to hospital initiatives that benefit staff.

Joining the SPHPA costs \$1 per pay period, and members can get some or all of this back in benefit over the year. If you'd like to join us, you can fill out the application form on the opposite page and bring it to the Mission Office anytime.

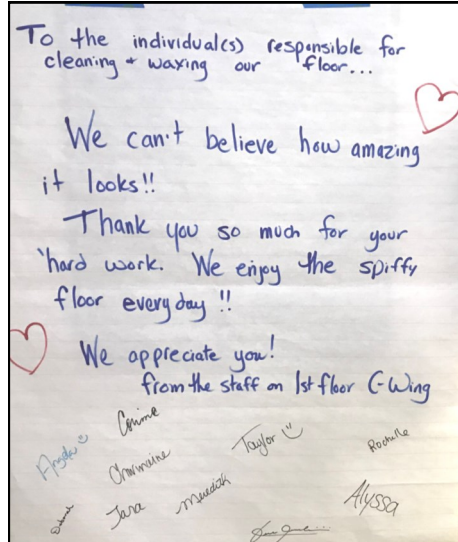
All members are invited to join us for lunch and our AGM in April of 2020. Watch the SPHPA bulletin board in the Parkade Walkway for more info!

Kudos

Many thanks to the housekeeping staff who waxed the floors in the C Wing over the last month.

And kudos as well to the staff on the first floor of C Wing who showed their appreciation with a handwritten thank you note.

St. Paul's is a great place to work in no small part because of these personal touches.



Personnel Association Membership Application

Application for Membership in St. Paul's Hospital Personnel Association

Name of Employee: Please Print

Employee Number

Effective immediately, I wish to become a member of the St. Paul's Hospital Personnel Association. I authorize Payroll to make bi-weekly deductions from my salary in the amount of \$1.00.

I was referred to join by: _____

Employee Signature



*Return Completed form to the Mission Office
Or fax to Payroll: 306.655.0927*



Congratulations!



SEND A LITTLE WORK LOVE
TELEGRAM DELIVERY BY SPH MISSION OFFICE

Logo created online at www.designevo.com

Thanks to all the staff who joined the fun of encouraging each other at work.

We delivered 186 telegrams to people and departments throughout the hospital.

Congratulations to staff members in Pharmacy, Stores and PACU who won Valentine's chocolates!

You are the Heart of Community Day...



Community Day 2020 @ SPH

St. Paul's Hospital Mission Office



Vision Mission Values

Wednesday May 27th

**In front of C Wing
Avenue R**

11:00 am—2:00 pm

Join us for our 28th Annual
Day of 1,000 Smiles



St. Paul's Hospital

We are always looking for **committee members** and **volunteers** to help out with Community Day.

Please connect with Naomi Moorgen in the Mission Office (306.655.5808) for more information or to volunteer.

You can view a color version of this issue of The LifeLine or view past issues at
<http://www.stpaulshospital.org/about/mission/lifeline.php>